**Taxonomies & Data** 

**Not Just For** 

Classification

E-Records Conference 2012





#### Preserving

the

World's Knowledge







Available Anytime Anywhere<sup>sm</sup>

#### Who are we?

CDI is a leading information management integrator based in Spring, Texas (North of Houston) with offices in Dallas, Miami, FL and the Washington, D.C. area. We have been in business for over 24 years with 18 of those focused in Content and Data Integration (CADI™), enterprise search, classification, capture and data management. We are a small business and designated a certified Texas HUB contractor.

#### What do we do?

Integration, software development and reseller of best-of-breed products for ECM solutions focused in Search, Automatic Classification, Capture and Business Automation (Workflows). We work with Government and private industry customers in delivering successful departmental and enterprise solutions.

#### Who do we serve?

Medium to large organizations in government, health care, manufacturing and oil industries.















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The experts in the Capture and Enhancement of Data for storage, retrieval and collaboration purposes.









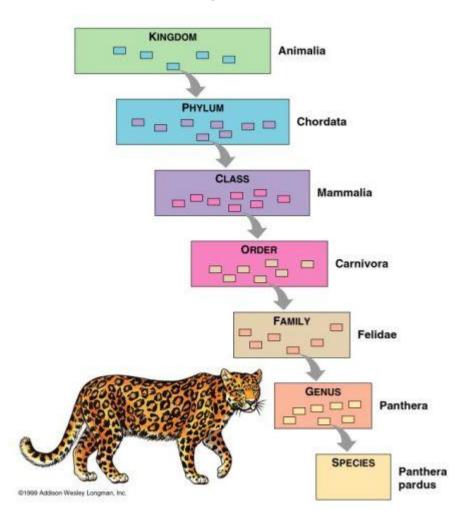
- Using Taxonomies
  - For Information Management
  - Not just for Classification
  - Solution Results
- Initial Setup Sample
  - Rules
  - Taxonomy
- Leveraging Automatically Applied Metadata to Deliver:
  - Fully Automated Document Library Permissions
  - Information Management Policy Settings
  - Information Rights Management.
- Example of utilizing the combined power of:
  - SharePoint 2010
  - Data Enhancement System
  - conceptClassifier for SharePoint
  - Content Type Updater



#### What is a Taxonomy?

NOT in its traditional use for the classification of plants and animals.

#### In Information Management!





Taxonomy means:

The classification of something.

For today, Taxonomy in Information Management means:

Classification means:

The action or process of grouping or creating a set of something according to shared qualities or characteristics.

The hierarchical arrangement into groups, classes, categories or facets of things based on their shared qualities, properties or other established criteria such as content.

Most common use for a taxonomy in Information Management is to classify, categorize and organize content.

# Who is currently Using a Taxonomy?





We all are!



PRIMARILY USED
TO IMPROVE
SEARCH
RESULTS.



#### My Outlook Inbox:

- 90+ Shortcuts
- 3GB of content
- A few hundred folders used for manual classification



### Taxonomies & Data Not just for Classification

Texas

Taxonomies and auto-tagging engines can be used in a much broader context to bring real value to your organization!

Just as we use Taxonomies to classify content for search we can use Taxonomies to <u>automatically</u> tag the content:

- Improve Search Relevance by using our own Vocabularies.
- 2. Enforce Records Management Policies.
- 3. Compliance with State and Federal Regulations.
  - a. Texas Public Information Act
  - b. Federal Freedom of Information Act (FOIA)
  - c. Health Insurance Portability & Accountability Act (HIPAA)
- 4. Information & General Governance Standards.
- 5. Enterprise Metadata Management.
- 6. Sensitive Information Identification & Protection.
  - a. Personally Identifiable Information (PII)
  - b. Protected Health Information (PHI)
  - c. Exceptions to FOIA and Texas Public Information Act
- 7. Data Migration.



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#### Solution Results

Taxonomies and auto-tagging engines can be used in a much broader context to bring real value to your organization!

#### Automatic Tagging of Content allows:

Process Automation driven by how content is tagged!



Texas

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#### Now we can:

- 1. Automatically enforce Records and Information Rights Management.
- 2. Automatic Content & File Type application to Content.
- 3. Automatic Migration of Content to Document Libraries.
- Find, Store, Preserve, Secure & Control Data Assets Across Distinct Business & Service Delivery Units.
- 5. Ensures Metadata Tagging Consistency & Data Transparency at Every Level.
- 6. Promote "Secure Collaboration" Through Time-Saving Automation of Records Management & Information Assurance Activities.



## Real-Time Data Transparency Records Declaration Information Security



#### **Manual Metadata Application**

Is this a Record?
Is this a Sensitive Document?
Where do I put it?



Server Content with Appropriate Metadata, Retention Codes and Rights Management Templates



Records Retention Codes





Document Library 1



Document Library 2



Document Library 3



Document Library 4







Electronic Content
Automatically
Processed!



Document Library 1



Document Library 2



Document Library 3



Document Library 4



COMPU-DATA

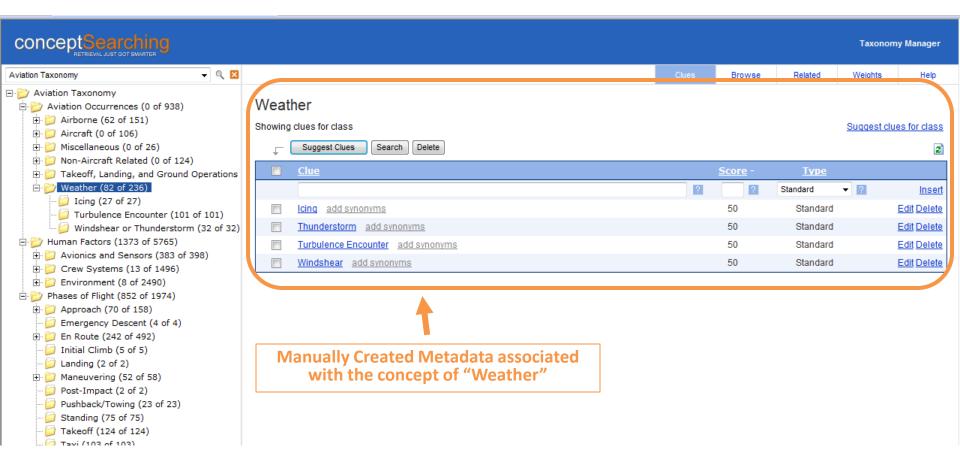






**Enabling the Automatic Meta-tagging and Auto-Classification of Documents and Records** 

Each node is a piece of metadata that gets tagged to a document or record based upon the prevalence of a clue within the document

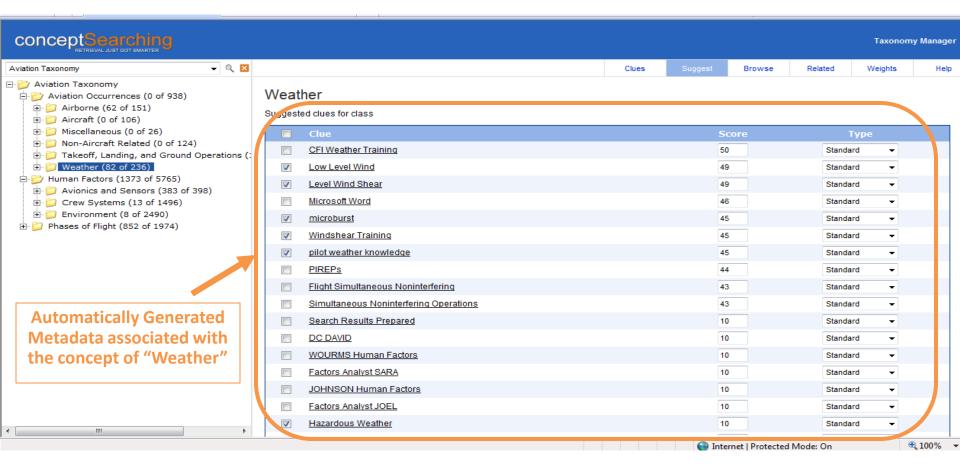




#### **Automatic Metadata Generation**



Unique IP of Compound Term Processing enables the identification of compound terms (not keywords) from highly relevant content that can be used to trigger the automatic meta-tagging and auto-classification processes



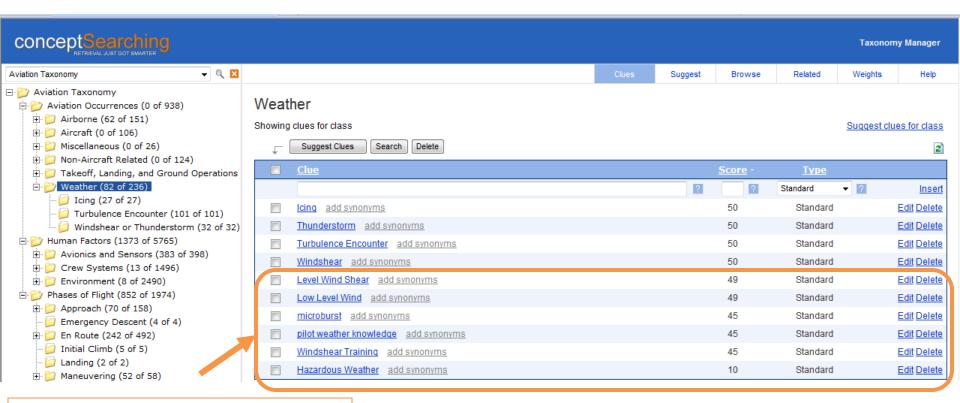


#### **Automatic Metadata Generation**



Automatically generated metadata is added to original metadata for the category/folder

Outcome: more semantics that can be linked to a document or record result in information that becomes more actionable (the document/record is now retrievable and classifiable)



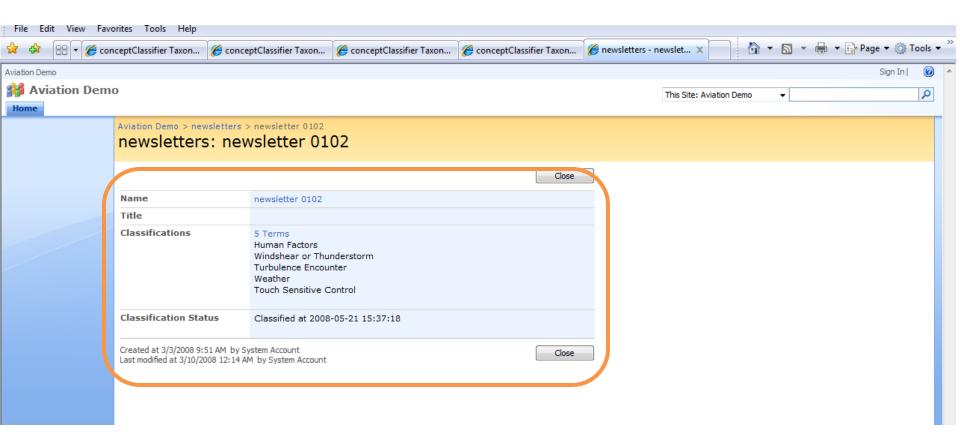
Highly relevant metadata generated by Taxonomy Manager added to original clue set for the concept of "Weather"





#### **Automatic Meta-tagging**

Metatags are automatically added to the properties field of each document making the document more valuable to the organization by increasing the ability of the document to be retrieved using enterprise search solutions that use keywords and metadata to retrieve information

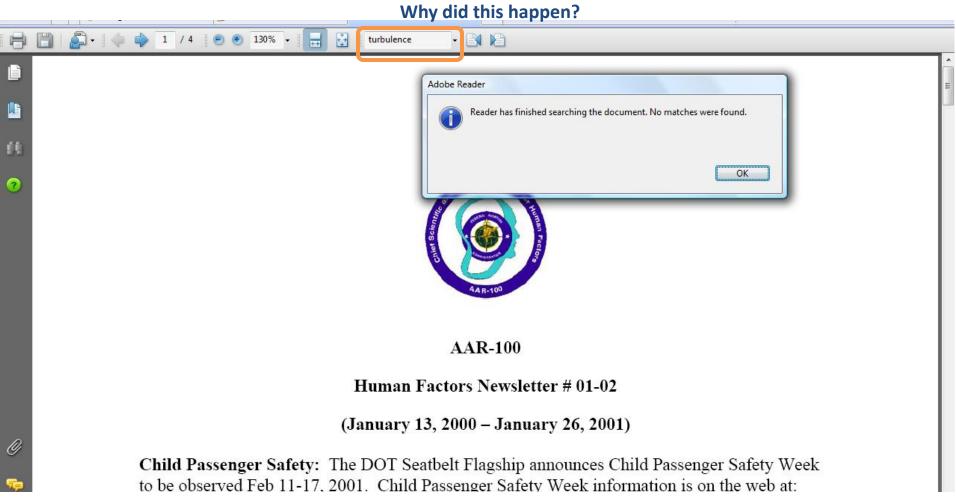








One of our Metatags for the Newsletter 01-02 was "Turbulence Encounter" however when we search for this term within the document we do not find it

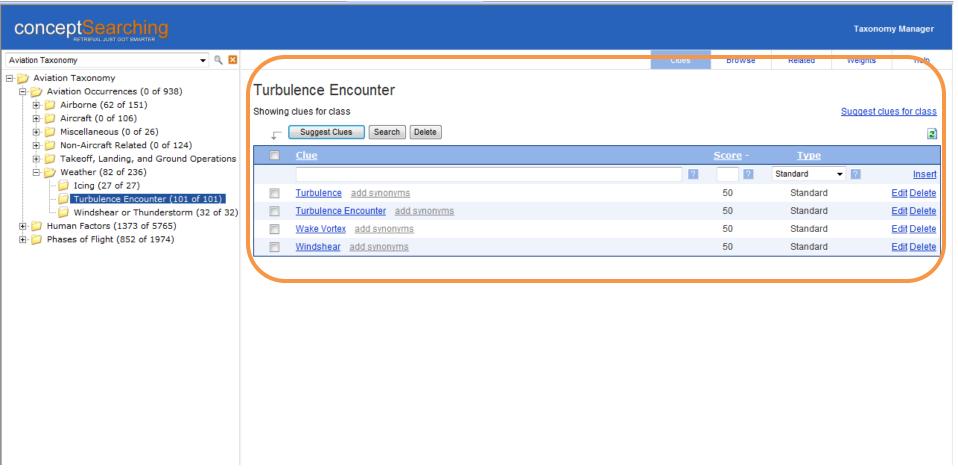






#### **Automatic Meta-tagging in Action**

Turbulence Encounter is only one of 4 "clues" that must exist within a document in order for that document to be automatically meta-tagged with the concept of Turbulence Encounter

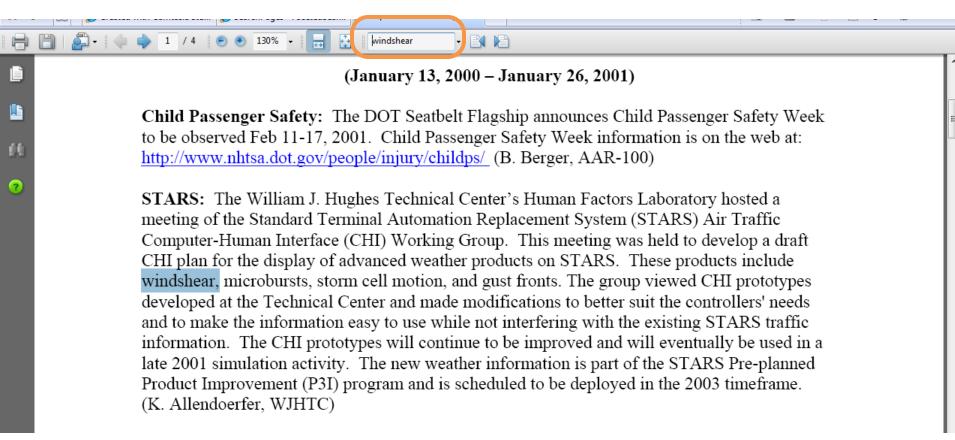




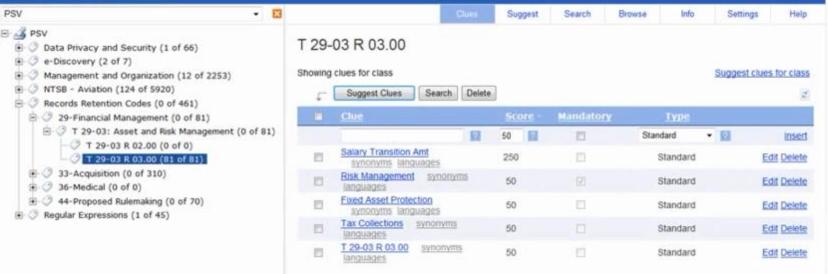


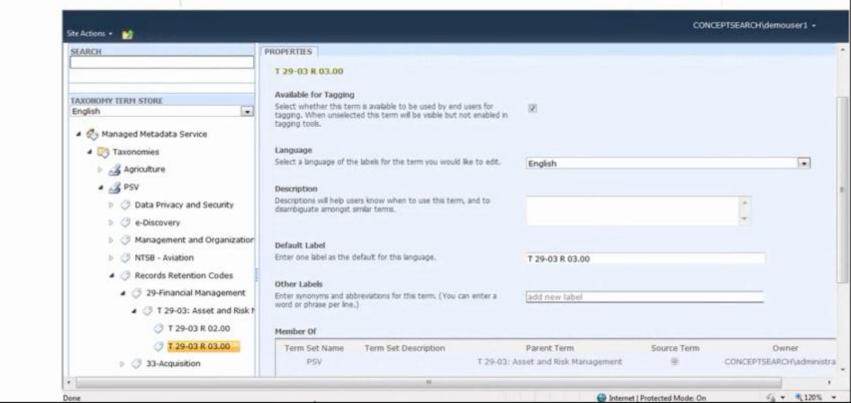
#### **Automatic Meta-tagging in Action**

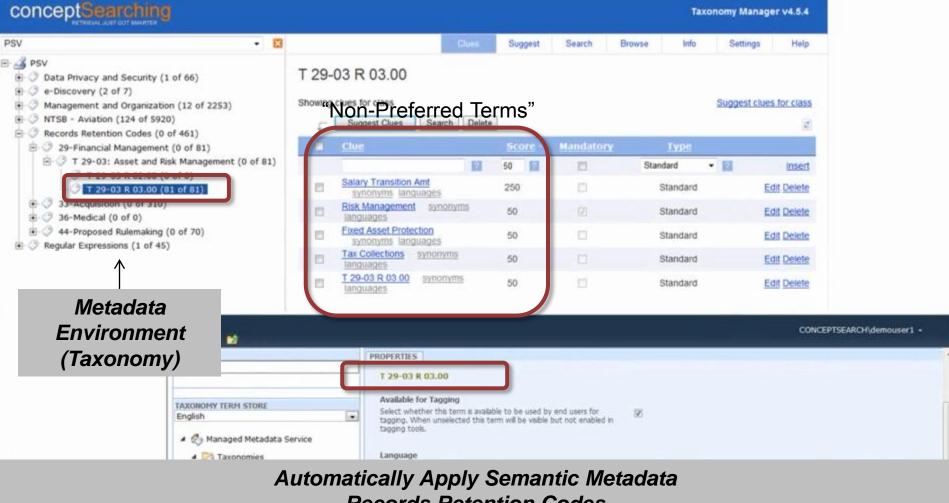
When we search our document using another clue for Turbulence Encounter, "Windshear", we see that its existence within the document triggered the automated meta-tagging event that resulted in the document being tagged with "Turbulence Encounter"







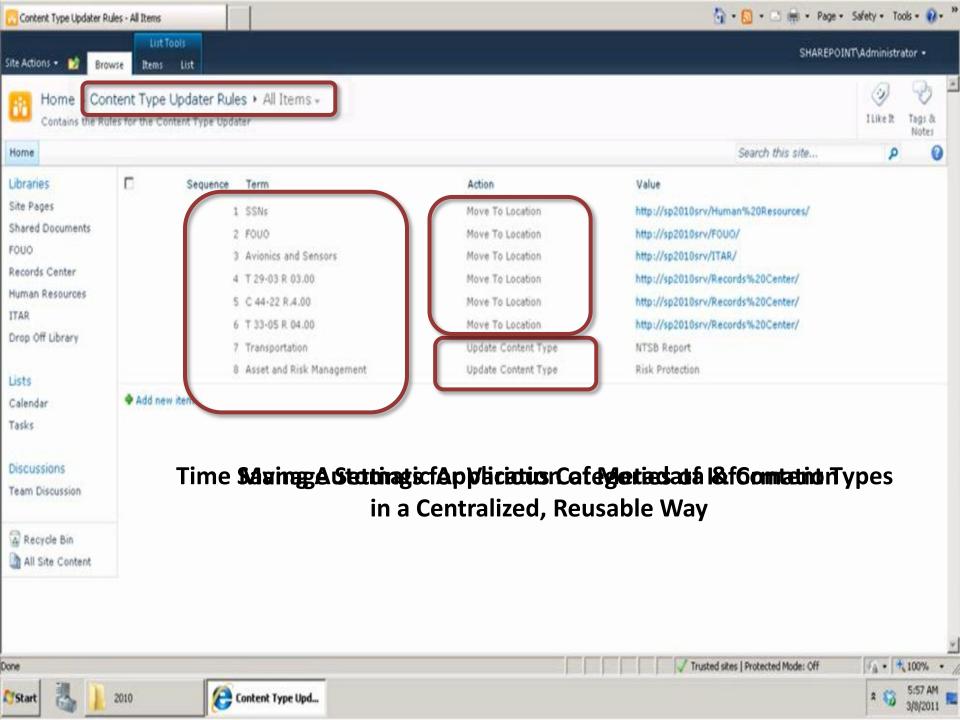


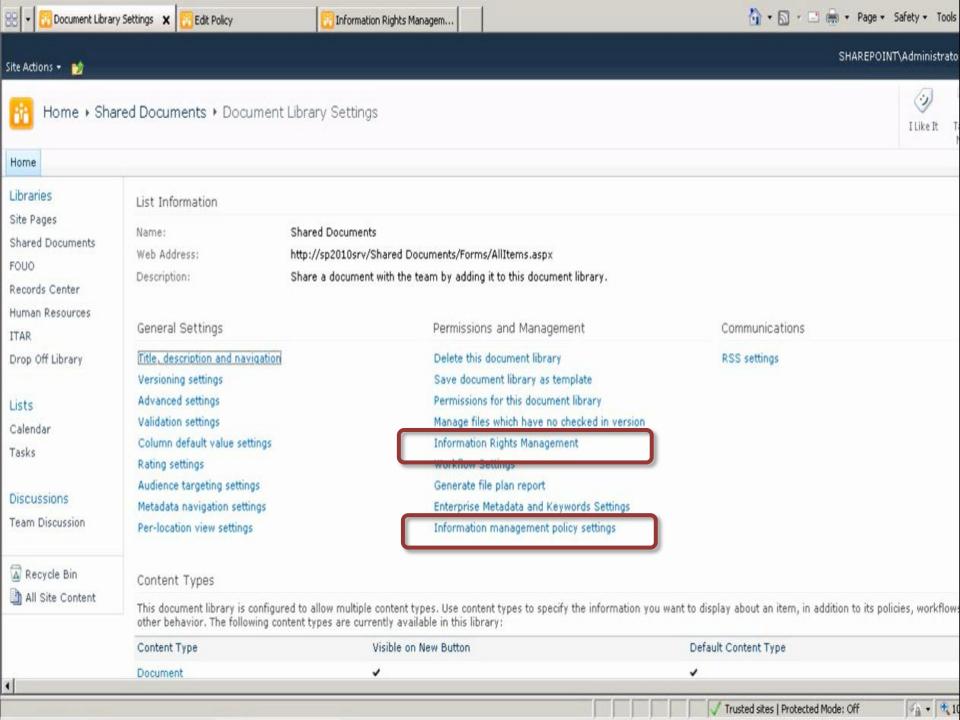


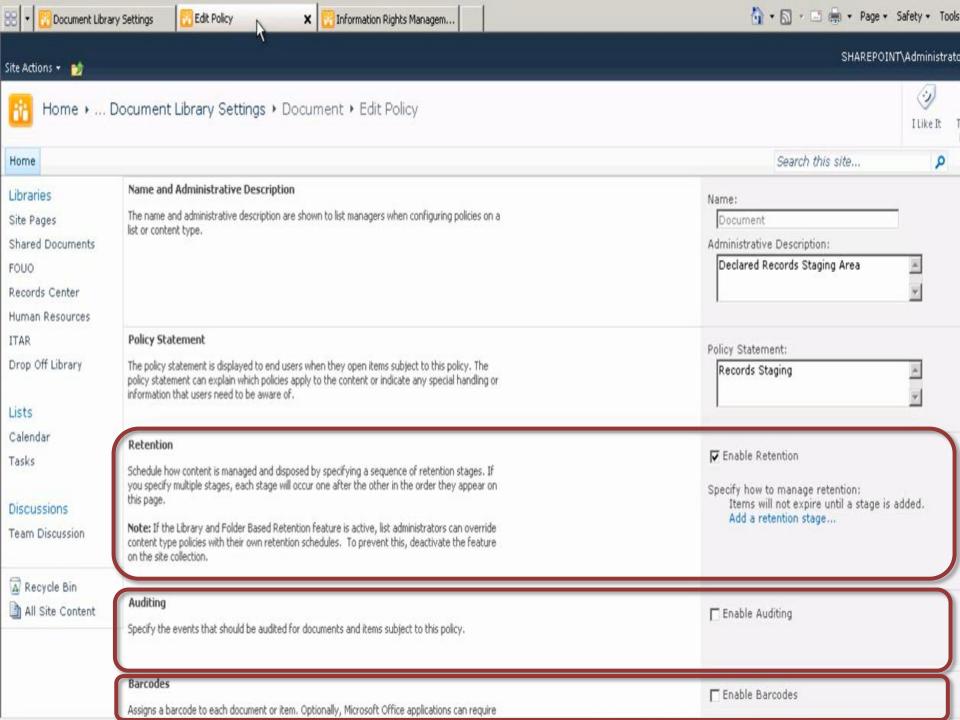
Records Retention Codes Data Privacy & Security Metadata

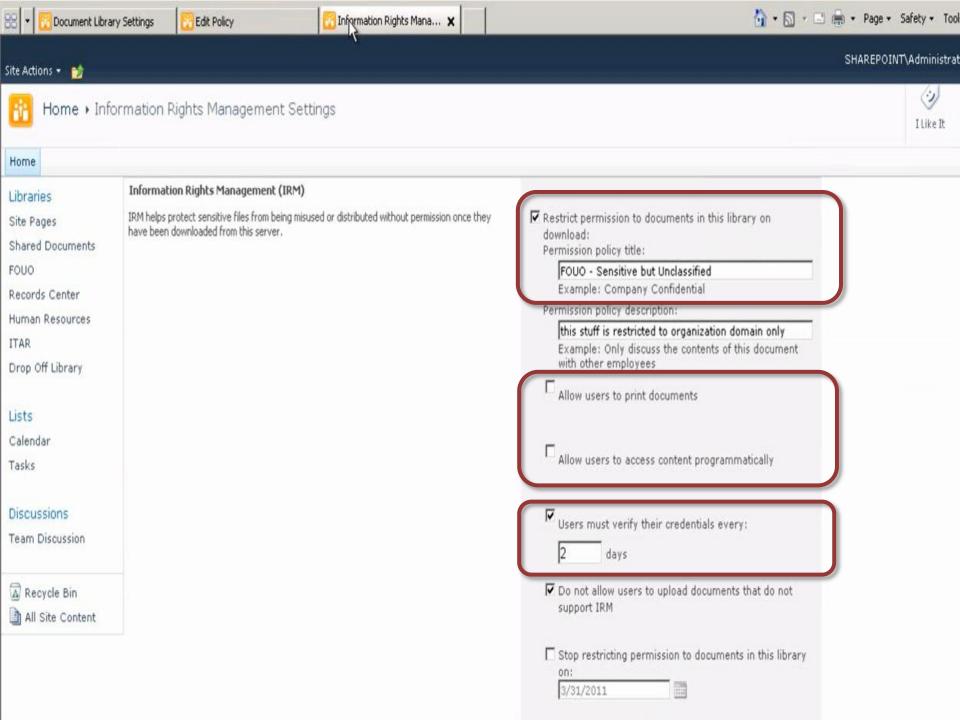
#### To Every Document in SharePoint & other Data Sources



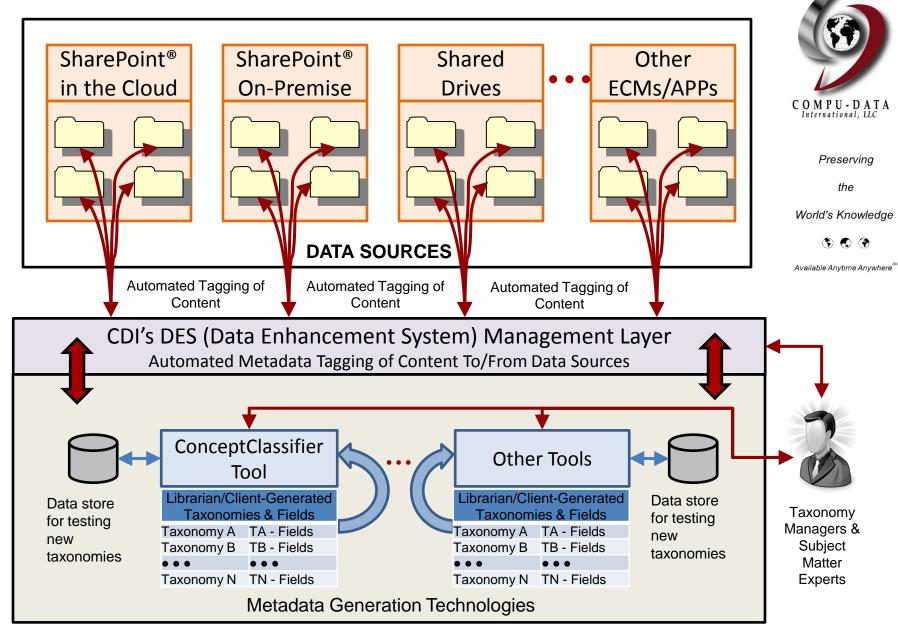




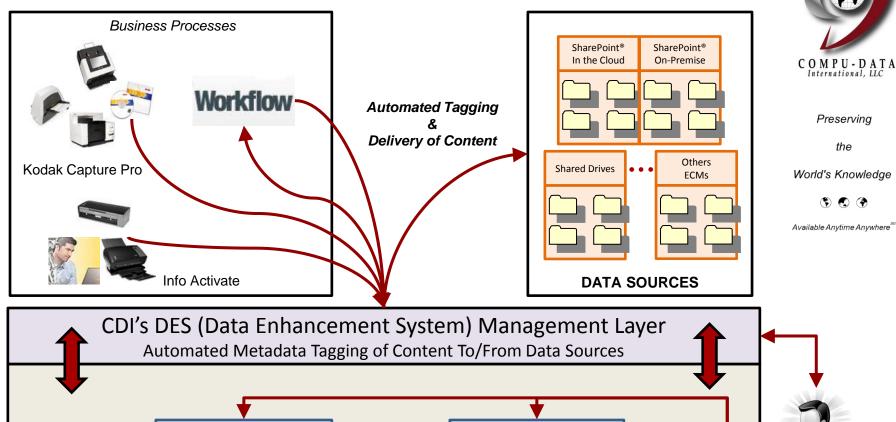




#### **DIRECT DATA SOURCE MONITORING**



#### **INTEGRATION WITH CAPTURE & PROCESSES**



Data store

for testing

taxonomies

new

ConceptClassifier Other Tools Tool Librarian/Client-Generated Librarian/Client-Generated Data store **Taxonomy** Taxonomies & Fields Taxonomies & Fields for testing Managers & Taxonomy A TA - Fields Taxonomy A TA - Fields new Subject Taxonomy B TB - Fields Taxonomy B TB - Fields taxonomies Matter Taxonomy N TN - Fields Taxonomy N TN - Fields **Experts** Metadata Generation Technologies

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## Let's Tie all of this Together With a Video Demo

You can see a similar presentation with the video in CDI's YouTube Channel

http://bit.ly/n16bmi

You can see the video I am going to show in CDI's YouTube Channel

http://bit.ly/NHoxkO



Cost Effective & Standardized Method to Comply with Records Management & Information Assurance Guidelines

Promote Consistency & Improve Efficiency at Every Level of the Organization

Enforcing Best Practices Around Records Management & Information Assurance

Allowing Document Visibility & Collaboration

Agile & Effective Practices that Enhance
Ability to Anticipate, Manage &
Respond to Changing Requirements

Enables Organizations to Leverage
Metadata & Content Types to
Deliver a Faster & More Effective
Process of Accessing, Storing,
Preserving & Securing Information





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